

# PARISH NLINE

EMPOWERING LOCAL COUNCILS  
WITH GREAT TECHNOLOGY

**Mapping** | **Websites** | **Email**  
**Domains** | **Cloud Office** | **Wellbeing**

**LOCAL**  
AUTHORITY TECH

a not-for-profit  
community interest company

# About Us

## Our Purpose

Parish Online was started in 2008 to **address the technology divide between local councils and their higher tier counterparts.**

We set out using our IT and geospatial expertise to create software that meets local council needs.

## Our Services

Our services are designed for the **precise needs of town, parish and community councils** in England, Wales and Scotland.

They are always **evolving to ensure councils are using the latest technology** in an easy and intuitive way.

## Our Social Value

**Parish Online operates as a not-for-profit Community Interest Company.** All subscription revenue is reinvested into advancing technology, supporting local councils and CALCs, and carrying out important projects with a high social value.



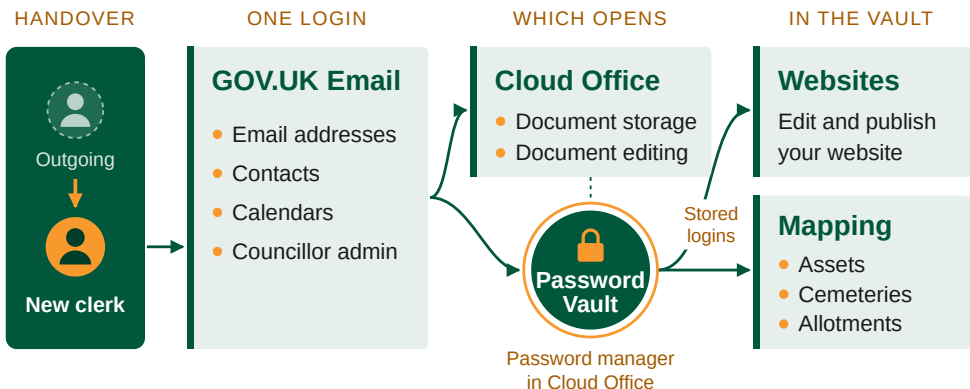
# Continuity between Clerks

**Our services allow your council to run smoothly and efficiently even as clerks and councillors come and go.**

Email, cloud-stored documents and a digital password vault can be safely and securely adopted by a new clerk. This gives them access to edit their website and manage their assets in the mapping software.

The end result is a new **clerk who has all the tools to hit the ground running.**

What's more, the Parish Online team are here to help with that transition, making it a painless process.



# MAPPING SOFTWARE

Ultra-high detail maps, analysis  
& planning tools for managing  
your council effectively



*“Parish Online Mapping is a **versatile tool** for helping councils understand local issues. Datasets like **Land Registry ownership** boundaries **save hours of work.**”*

Clerk for Birstall Parish Council

## Asset Management

**Your asset register is best displayed on a map** so you can see exactly where they are and how well they're distributed.

The Asset Dashboard helps you keep on top of inspections, valuations and maintenance.



## Neighbourhood Planning

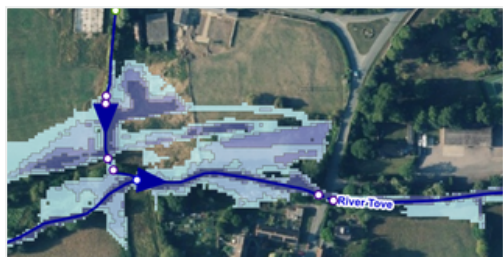
Whether it's a full Neighbourhood Plan or neighbourhood statement, maps **help you understand your environment**, transport, housing, amenities, safety and much more. Parish Online is highly recommended by NP consultants.

## Publishing

Create a big wall-map, a PDF map to send by email, or a live-updating **interactive map for you website**. Share what you're responsible for (and not!)

## Discover a wealth of insightful map data

Parish Online Mapping brings hundreds of useful maps all into one place so you can view them alongside your own maps. The most used maps are **Ordnance Survey** Addresses, **HM Land Registry** boundaries and **Environment Agency** flooding.



## Collaboration with your higher tier authority

A unique capability of Parish Online is its ability to take **map data from higher tier authorities** and share them into your account. Examples include PROW, planning applications, Local Plans and TPOs. We're continuously campaigning to ask councils to share data.

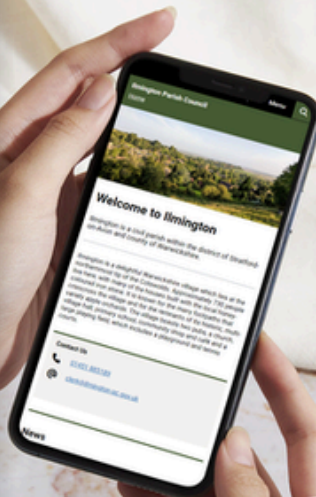


**Fixed annual subscription based  
on population with unlimited  
usage, users and prints.  
£50 - £1,500 ex vat per year**

**Start your 90 day free trial here:  
[parish-online.co.uk/mapping](https://parish-online.co.uk/mapping)**

# WEBSITE SERVICE

Give your council the professional & engaging online presence it deserves



*“With Parish Online Websites we have a **great looking site** that showcases the work our Town Council does. It’s **easy to use** and if we need help there’s great **speedy support**”*

Clerk for Stratford-upon-Avon Town Council

## Easy Management

We provide an **easy-to-use self-service Admin Panel** which allows for meetings with documents, news, finance, policies and village information to be added without a fuss.

## Simple Migration

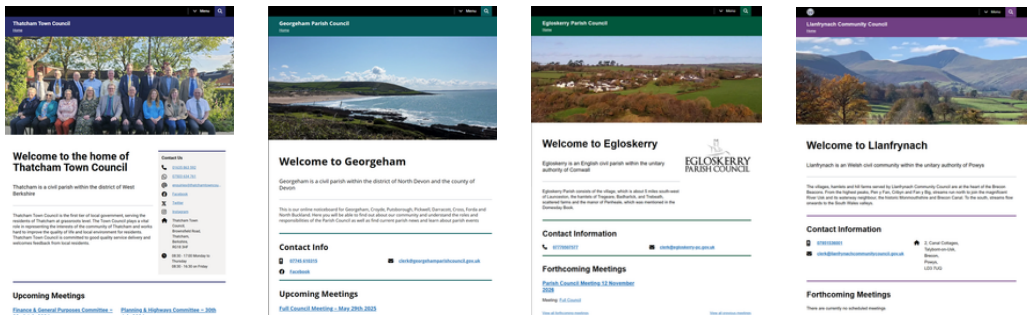
We’ve made the switching process straightforward by **copying over content to make your new site compliant** from day 1. What’s more, the transfer process is completely free!

## Ultimate Security

Our websites have the latest **security features to protect against modern threats** and operate on rock-solid clean-energy servers, so your site has great uptime and is environmentally responsible.

## Government styling to make an impact

We've adopted the Government Digital Service styling so your website shows off **your status as a valued tier of government**. We continuously update your site to keep you ahead of legislation. You don't have to do anything, **we take care of all updates on your behalf**.



## Accessibility-by-design

We follow the **latest W3C accessibility guidelines** so your site is always compliant.

80% of your residents access your website from a phone, so that's what your site is designed for.

## Mapping Integration

Your site connects to your Parish Online Mapping account, so **maps can be added to your site easily without duplication or coding.** e.g. adding a defibrillator to the map automatically displays it on your website.

**INCLUDED FOR FREE:**

- **GOV.UK Email Service**
- **GOV.UK Domain**
- **£100 switching fund**

***This is the most cost-effective package***

**Fixed annual subscription based on population with free upgrades and migration.**

**£300 - £600 ex vat per year**

**Get a quote today:**

**parish-online.co.uk/websites**

# EMAIL SERVICE

Modern, secure and  
easy-to-use email system  
using a GOV.UK domain



*“Switching to Parish Online Email allows our whole council to communicate using a **GOV.UK email address**, projecting **professionalism, authority and good governance.**”*

Clerk for Woodchester Parish Council

## GOV.UK Email for all

Our email package gives **staff and councillors GOV.UK email addresses** with 5GB storage.

You can also create Shared Mailboxes for collaborative projects and Distribution Lists for frictionless communication.

### INCLUDED FOR FREE:

- **GOV.UK Domain**
- **£100 switching fund**

*Hint: you get our GOV.UK Email Service for free as part of our Website subscription*

## Choice of app

Connect via webmail, **dedicated desktop & mobile apps**, or via Outlook.

## Features

- Two factor Authentication
- Spam & Phishing Firewall
- Admin Console
- Calendar & To-Do Lists
- Email Archive Migration

**Up to 20 GOV.UK mailboxes**  
**£260 ex vat per year**

**Get your GOV.UK email today:**  
**[parish-online.co.uk/email](https://parish-online.co.uk/email)**

# CLOUD OFFICE

Shared cloud document storage, office suite and communication tools



*"Cloud Office gives our council the tools to keep our files secure and easy to edit. **Sharing meeting documents with councillors and the public has never been easier.**"*

Clerk for North Nibley Parish Council

## Secure Cloud Storage

With **your council documents safely in the cloud**, data loss is a thing of the past, making your council more resilient and efficient.

Just drag your files into WorkDrive and they're there to **view, edit and share**. With 10GB storage you have plenty of space to store your archive.

## Office suite

Use the cloud-based office suite for creating documents and spreadsheets to share.

## Features

- Document editing tools
- Document approvals
- Password manager
- AI assistant
- Sync to computer
- Document scanner app

*Cloud Office is an instant add-on for your GOV.UK Email. Only pay on your renewal, giving you months of free access.*

**£42 ex vat per mailbox per year**

**Upgrade your mailbox here:**  
[parish-online.co.uk/cloudoffice](https://parish-online.co.uk/cloudoffice)

# WELLBEING COACHING



Providing free and subsidised wellbeing support to tackle isolation, toxic environments and workload issues

*“My Parish Online Wellbeing one-to-one session has **given me the tools I need to cope better** and deal with personal issues within the council.”*

Parish Clerk in Gloucestershire

## Wellbeing pathways

Our wellbeing sessions are all about **giving you tools that can help you steer your council towards a better, more civil working environment.**

Whether it's conflict, workload or isolation, our sessions are **built using tried-and-tested techniques** to take the steps needed to improve your situation.

## Confidentiality

Any clerk or councillor can use our **completely confidential wellbeing service**, whether you're a Parish Online customer or not.

## Improve the sector

We want to improve the sector from within, rather than accepting its issues.

**Free one-to-one sessions.**  
**Subsidised CALC, SLCC branch**  
**and group sessions.**

*Funded through our not-for-profit Community Interest Company status.*

***Start your wellbeing journey here:***  
**[parish-online.co.uk/wellbeing](https://parish-online.co.uk/wellbeing)**

# *Support included*

All our services come with **free, rapid, unlimited support**.

It's our job to make sure you get the most out of our services and solve the problems your council have.



## ***EMAIL SUPPORT***

Contact our brilliant team for quick and effective problem solving.

**support@parish-online.co.uk**



## ***KNOWLEDGE BASE***

Discover our Knowledge Base with tutorials, videos, FAQs and guides.

**support.parish-online.co.uk**



## ***CALL US***

Call us for urgent support or to leave us a voicemail.

**01256 586 980**

# Notes

Mapping  
Websites  
Email  
Cloud Office  
Extra Domains

TOTAL

## Get Started

### Mapping



### Websites



### Email



### Cloud Office



### Free Clerk Email



### Wellbeing

